

SERVICE BULLETIN

Date: July 28, 2017
Update Number: S2017-09
Subject: Irregular behavior or loss of function of the control panel
Products Affected: LiftMaster® MyQ Control Panels (888LM)

LiftMaster® recently discovered that a small percentage of 888LM MyQ Control Panels manufactured prior to mid-year 2015 act irregularly or stop working prior to their expected lifespan. The unit requires approximately five minutes to power up before it is fully functional. Normal behavior is for the yellow Command and red Learn LEDs to flash for a maximum of five minutes, followed by a beeping sound indicating the panel has been fully charged.

If you have encountered any of the following issues, please request a replacement at Dealer.Liftmaster.com or from the Technical Support Center at Support.LiftMaster.com and initiate a Return Goods Authorization (RGA):

- The yellow Command and red Learn LEDs blink continuously (more than five minutes) and the control panel does not beep to indicate that it has been fully charged.
- The control panel does beep to indicate it is fully charged, and the yellow Command and red Learn LEDs continue blinking.
- The yellow Command and red Learn LEDs display abnormal flickering or are nonoperational.
- The control panel emits a buzzing (not a beeping) sound.

After installation and wiring, test the garage door opener system to assure proper operation.

**For more information, please call Devanco Canada
Toll Free: 855-931-3334**